

# BIG CHECK. BIG COVERAGE. BIG RELIEF. POWERED LOCALLY.®



Brian Freeman (second from left) received two claims from Jed Miller, CHS Lubricants District Manager, and representatives from Central Valley Ag for coverage on his New Holland tractors under the Cenex Total Protection Plan® totaling \$32,638.05.

Regular maintenance is critical to keeping any piece of farm equipment healthy and functioning. Sometimes, however, things still go wrong. That's why Brian Freeman of Courtland, Kansas, consistently sends in his samples for used oil analysis using LubeScan® as part of the Cenex Total Protection Plan®, which is how he knew something was wrong with his New Holland T8.330.

The tractor, which had about 3,000 hours on it, had been operating just fine, and as far as Freeman knew, nothing was wrong. An analysis of an oil sample, though, revealed elevated levels of coolant and bearing material in the oil. So, Freeman changed the engine cooler out, but the next couple of oil samples showed the problem continued to worsen. When winter came, it was decided to tear the engine down and get to the root of problem.

It turns out that likely the oil ring on a sleeve went bad and started letting

coolant into the engine. Freeman needed a completely new short block and a rebuilt head. Since Freeman protects his equipment with the Cenex Total Protection Plan® and regularly sends in his samples for used oil analysis using LubeScan®, the Cenex Total Protection Plan® provided Freeman with a check of \$25,259.68 to cover the repair costs, with no deductible. "With the price of equipment these days, why not use a warranty that has something that stands behind it?" said Freeman, who has been using Cenex® lubricants and fuels for over 15 years.

With the help of Central Valley Ag, his local co-op, and the hassle-free claims process, Freeman was able to keep his tractor running with minimal headaches. "The people at Cenex® were really helpful with helping us diagnose the problem," Freeman said, "and they paid what they said they'd pay. They stand behind their product."

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***– BRIAN FREEMAN, COURTLAND, KAN.***



## **WHAT IS THE CENEX TOTAL PROTECTION PLAN®?**

The Cenex Total Protection Plan® extends beyond manufacturers' warranties and provides coverage to farmers who use premium Cenex® fuels and lubricants. It covers new equipment for up to 10 years or 10,000 hours and used equipment for up to 8 years or 8,000 hours, with no deductible.

**Give your certified Cenex® distributor a call today and they'll help you determine the right energy products and protection for all your equipment. You can also visit [cenex.com](http://cenex.com) for more information or to enroll.**

